

Mitel Performance Analytics

What's New in MPA 3.0

How MPA 3.0 Enhances the Story

With each new release, MPA brings additional tools to help lay the groundwork for exceptional UC network performance.

MPA 3.0 now includes support for MiVoice Connect and enhancements for MX-ONE and other currently supported systems. Customer lifecycle improvements for faster end user onboarding and Advance UC Network Testing lets you run scheduled and on-demand synthetic call tests to quickly pinpoint performance problems with diagnostic tools customized to voice and video.



MPA for MiVoice Connect

MPA 3.0 now includes support for MiVoice Connect that includes, secure remote access, telephony services monitoring, CPU, memory, disk, network monitoring and alarm management including voice quality and backups.

Improved MX-ONE Feature Integration

Additional feature integration added for MX-ONE customers, including trunk capacity reporting, TDM trunk traffic and extended support for premise or air gapped systems.



Improved Customer Lifecycle Management

Increased functionality for administrators onboarding new users. Features include detailed welcome emails and standardized user role templates to streamline permission granting.

Advanced UC Network Testing

Test VoIP and network performance with synthetic calls to quickly pinpoint a problem with tools customized for voice and video. This feature is included in MPA Plus.



Software Release Concurrency

Keep up-to-date with Mitel latest software releases.